Feedback:

Question 1: "What, in your opinion, are the most significant factors that might discourage students from using on-campus mental health services?"

Interviewers 1,2 and 4 have in common is that they fear that may they will make fun of them after sharing their stories, privately.

Question 2: "Have you or someone you know ever considered using the on-campus mental health support? If so, what was the experience like in terms of accessibility and ease of use?"

Interview 1,3: No.

Interview 2: Yes, but it was difficult to remember the room, and hours because the administration talked that only in The Orientation program.

Question 3: "What improvements or changes do you think could make the on-campus mental health support services more appealing to students?"

Interviewers in common: If there is a weekly or monthly pop-up notification that asks them if they need mental help support, would make it more appealing.

Interview: the use of resources such as books and

Question 3: if you can choose between physical and online Mental Healph support, which one would you choose?

2: Online

1: Both, so that each can choose.